

SECUREPAYMENTS • ACADEMY
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Symposium on Securing the IoT



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**FRAUD PREVENTION EMPLOYING
NEW ALGORITHMS FOR BIG DATA
ANALYTICS**

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Topics

Introductions

- IoT Security & Fraud
- IoT Security Technologies
- Multi Layered Conceptual Security Model
- Big Data Analytics
- Big Data Rules - Algorithms
- Data Analytics Examples
- Future of Fraud Prevention



IoT Security

“The cybercriminals who initiated the attack managed to commandeer a large number of internet-connected devices (mostly DVRs and cameras) to serve as their helpers”.

IoT network security: Protecting and securing the network connecting IoT devices to back-end systems on the internet.



What is Fraud

- Fraud is a moving target
- As new security systems are created, fraudsters become more aggressive
- In banking - cardholder Primary Account Number is the main target, in other devices IDs
- There are many different types of fraud
- There is no one solution to combat all types of card fraud
- Different techniques must be used to counter the fraudulent activities



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Examples of Fraud

Online/
Intercept



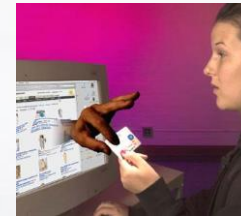
Counterfeit



Lost/Stolen



ID Theft



Mail non-
received



IoT Security Technologies

Network Security: securing the network connecting IoT devices to back-end systems on the internet.

Authentication: Providing the ability for users to authenticate an IoT device

Encryption: Encrypting data at rest and in transit between IoT edge devices and back-end systems.

PKI: Providing complete X.509 digital certificate and cryptographic key and life-cycle capabilities.

Security Analytics: Collecting, aggregating, monitoring, and normalizing data from IoT devices and providing actionable reporting and alerting.

API Security: Providing the ability to authenticate and authorize data movement between IoT devices, back-end systems, and applications using documented REST-based APIs.



Multi Layered Approach

- To combat different types of fraud, multi layered approach is needed
- The technologies that play vital role and are based encryption are:
 - Chip – physical/logical (HCE)
 - Tokenization
 - Big Data Analytics



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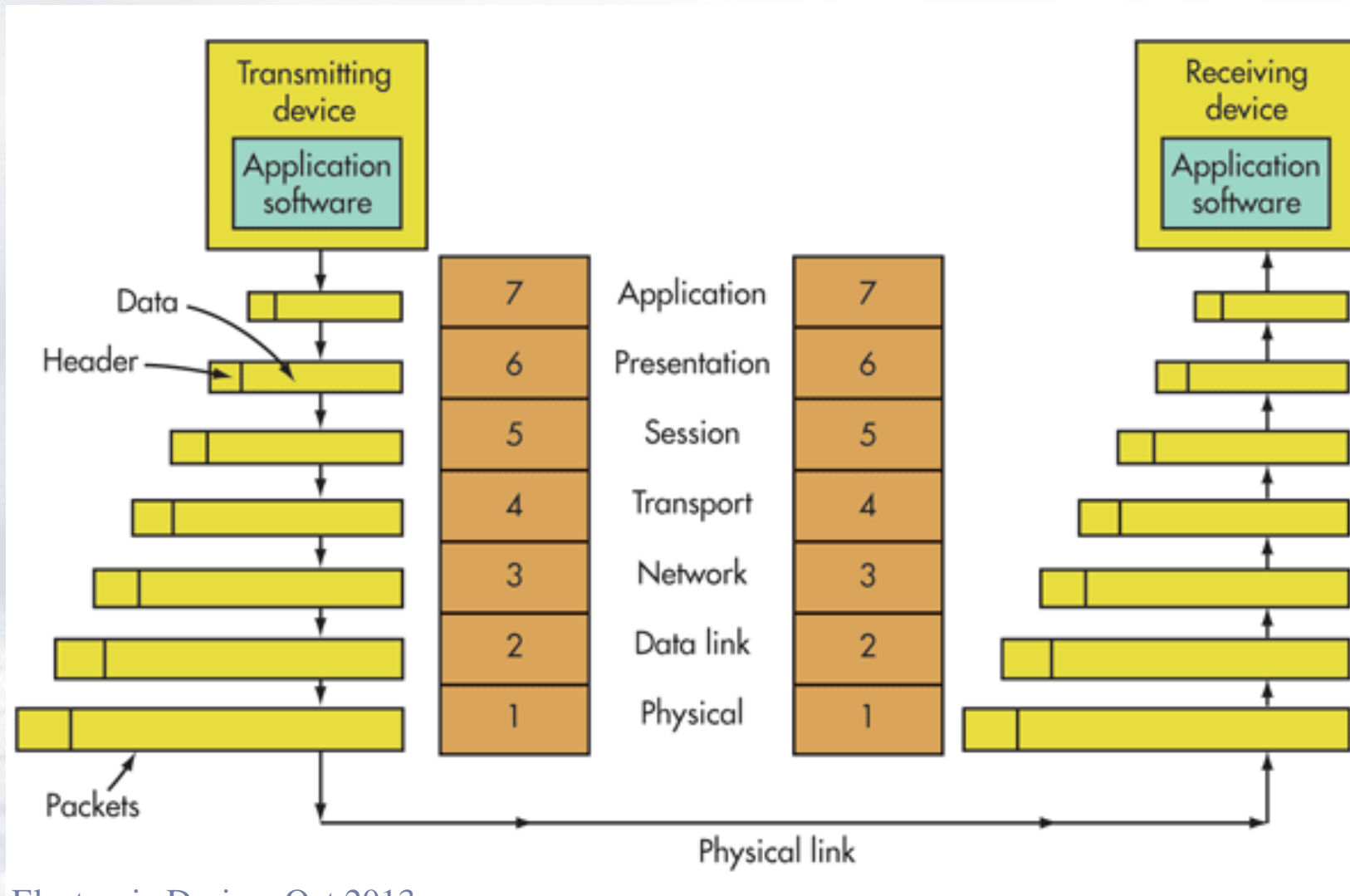
Conceptual Model for Communications

- Allows any two different systems to communicate, regardless of underlying structure
- Facilitates communications between different systems
- Does not require changes to the logic of underlying hardware or software
- Not a protocol
- A Model for a flexible, robust and interoperable network

	Layer	Data unit
Host layers	7. Application	Data
	6. Presentation	
	5. Session	
	4. Transport	Segments
Media layers	3. Network	Packet/Datagram
	2. Data link	Bit/Frame
	1. Physical	Bit



Communications Model Security Detail



Lou Frenzel, Electronic Design, Oct 2013



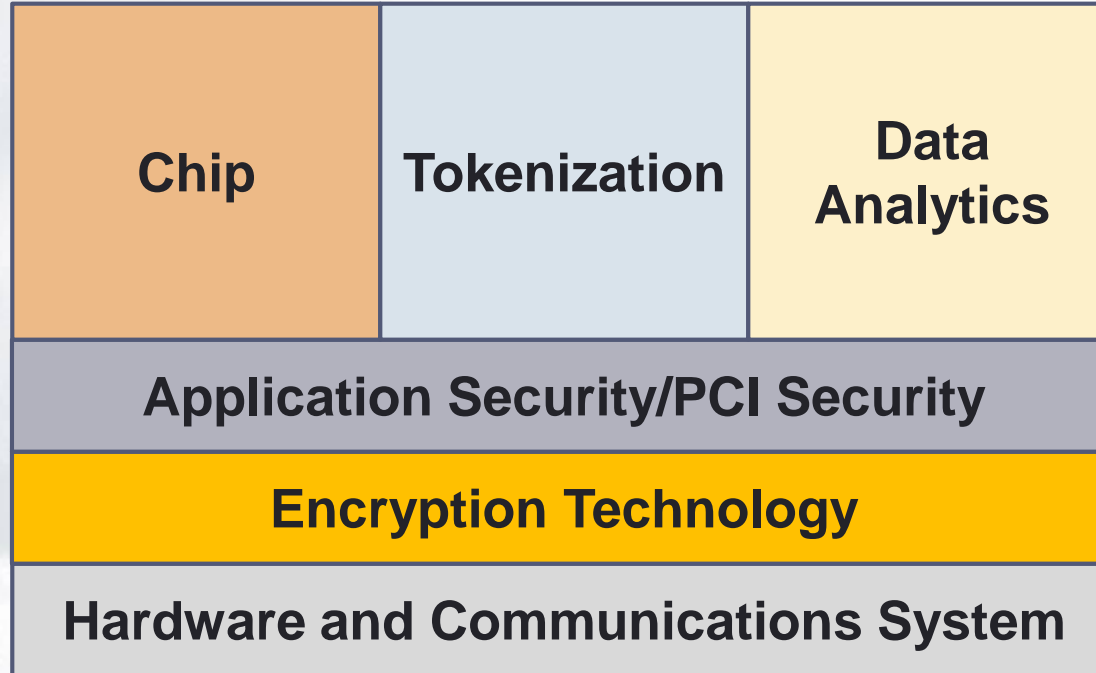
Comparison of OSI Model with LAN Model

	OSI	TCP/IP
7	Application	Applications (FTP, SMTP, HTTP, etc.)
6	Presentation	
5	Session	
4	Transport	TCP (host-to-host)
3	Network	IP
2	Data link	Network access (usually Ethernet)
1	Physical	

<http://www.electronicdesign.com/what-s-difference-between/what-s-difference-between-osi-seven-layer-network-model-and-tcpip>



Conceptual Security Model – Example Payment



Big Data Analytics

- Typically considered for petabytes of data
- As storage costs shrink, storage of all data becomes relatively cheap
- Using data you have
- Do not throw away details
- Real time and Retrospective Analysis
- Reports on Trends, Unusual Behavior or Activities
- Alerts



Phases of Big Data Analytics

Data Collection

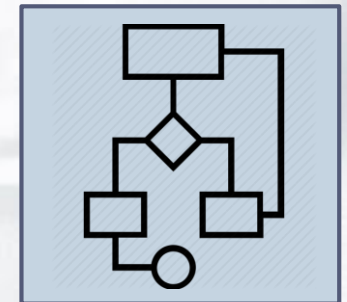
Monitoring by Rules, Algorithms

Alerting Anomalies when outside Rules



Big Data Rules - Algorithms

- Data by itself is useless - data must be analyzed, interpreted, and acted on to be useful
- Algorithms or Rules — not data sets — that will prove transformative.
- Rules allow system to monitor many aspects of a service.
- Critical, potentially critical, and seemingly inconsequential events can be automatically monitored, eliminating the potential for operator error.
- Alerts can be created as the event happens.
- Both simple and complex rules can be built allowing a service to be defined and monitored. Rules can be combined.
- Multiple actions can be configured to run when a rule is broken.



$$\left\{ \sum u_e w_e d_e \right\}$$



Big Data

Algorithm

Model

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Monitoring Rules Action

- Actions are associated with a rule and will execute if it breaks.
- Various actions can be configured:
 - Send a message (e:Mail / SMS)
 - Run a Batch file.
 - Run a script.
 - Execute a program.
 - Generate an SNMP trap.
 - Send a message to another Enterprise Manager.
- A rule may have any number of actions configured.



Alerts

- Employed when a rule is broken to alert specific operators.
- Alerting Roles define shift patterns.
- They consist of a number of Alert Users.
- Each Alert User has an associated Alert Period.
- Each Alert Period has an Alert Method.
- Analytics Systems can handle multiple Alerting Roles.
- Alerting Roles are used to determine what operator is alerted when a rule is broken.



Big Data Analytics

Things We Can Do with Big Data:

- Anticipate User Behavior and Patterns
- Integrate to Add Greater Value
- Initiate Action on fraud as it Commences
- Incorporate Social Media and Alert to Changing trends
- Monitor the Complete infrastructure



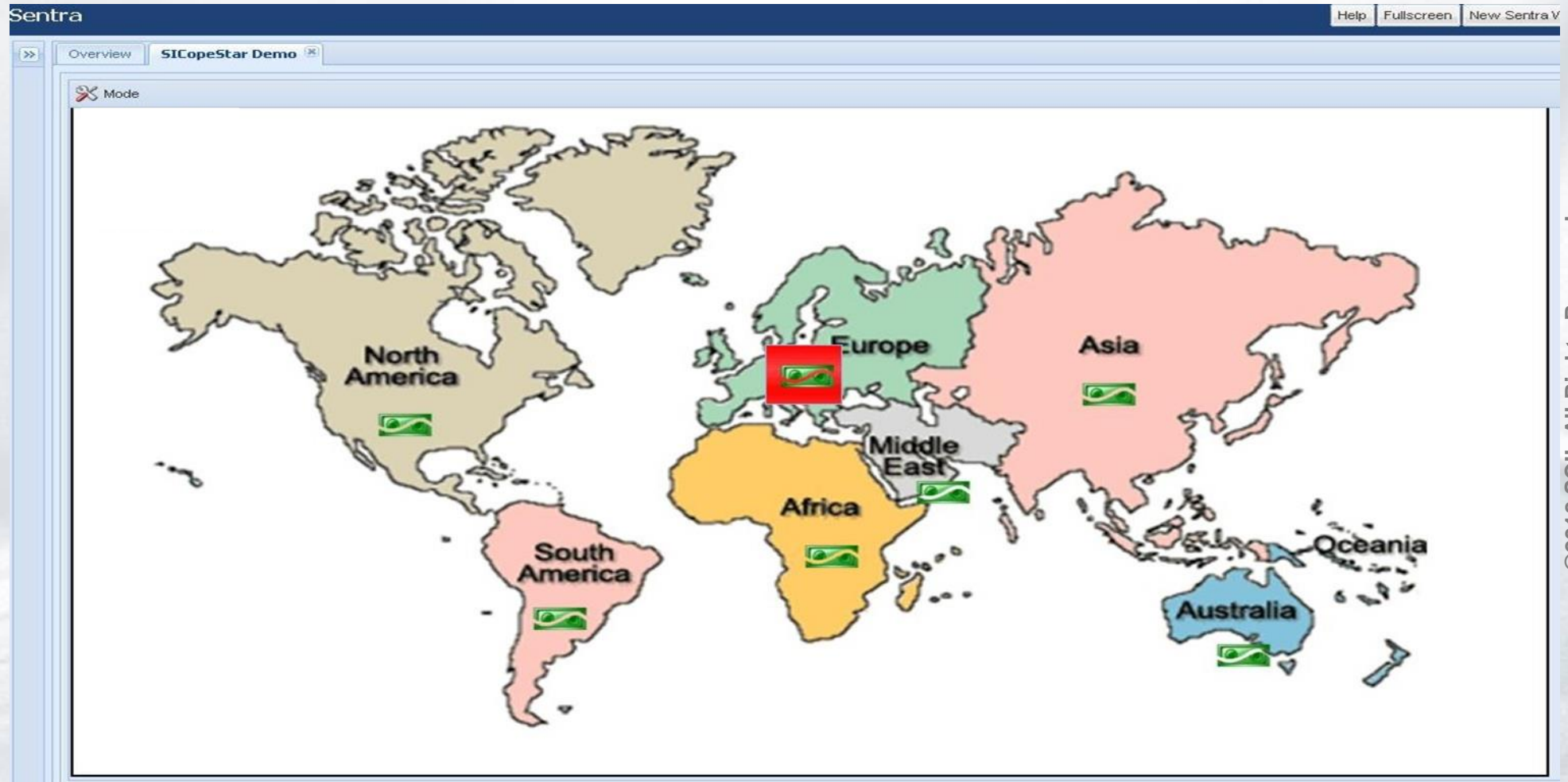
Examples – Retail Banking

- In the retail banking sector, Big Data analytics is used to track and to interrogate a continuous stream of authorization transactions from POS and ATM devices.
- The volume of such transactions typically reaches >300 transactions per second. The systems are benchmarked at over 1,000 transactions per second
- It forms a front-line business tool for real-time analysis and anti-fraud treatment of the whole “flow”



Highlighting Payment Problems by Region

Global payment operations can be monitored from a single view.

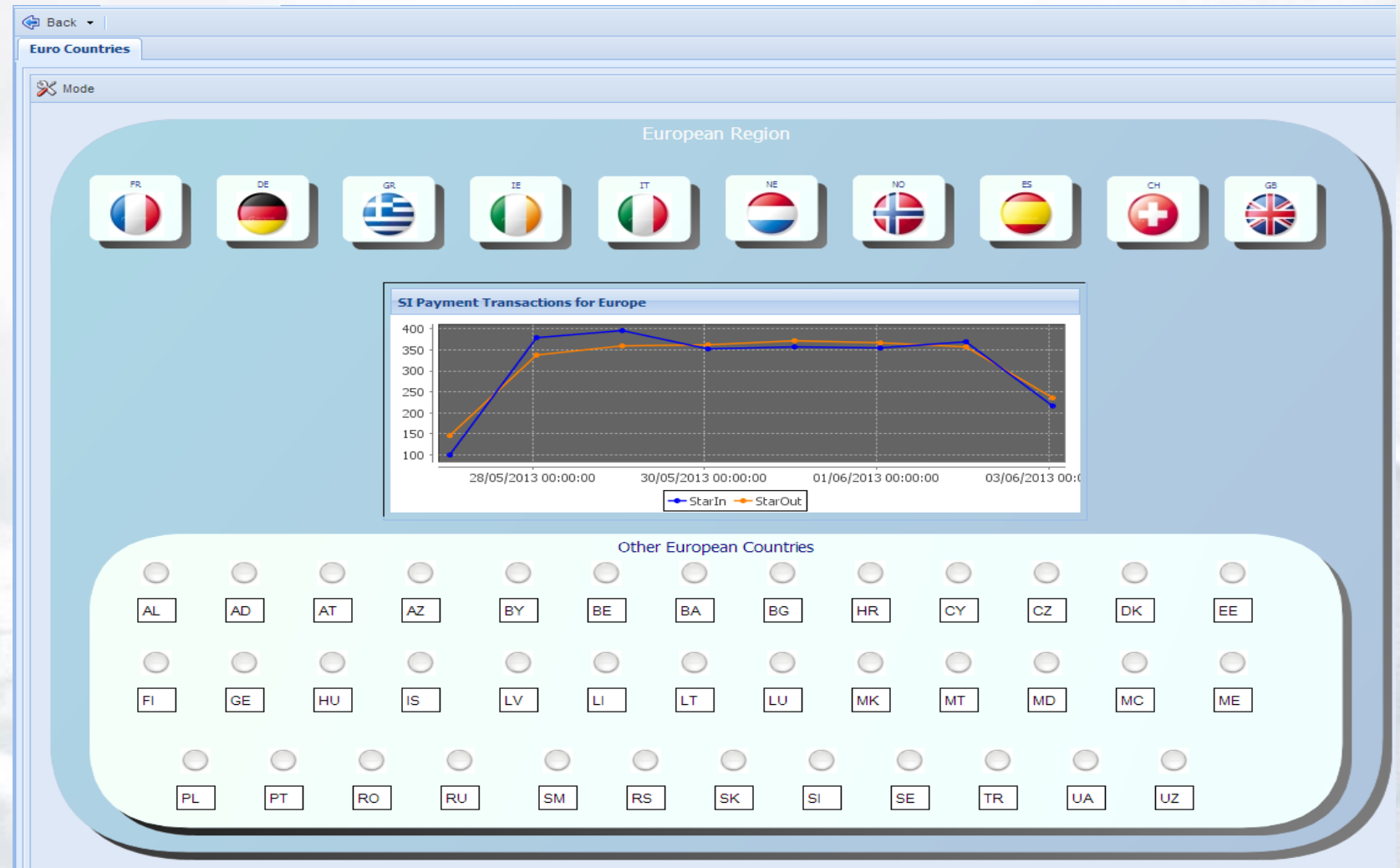


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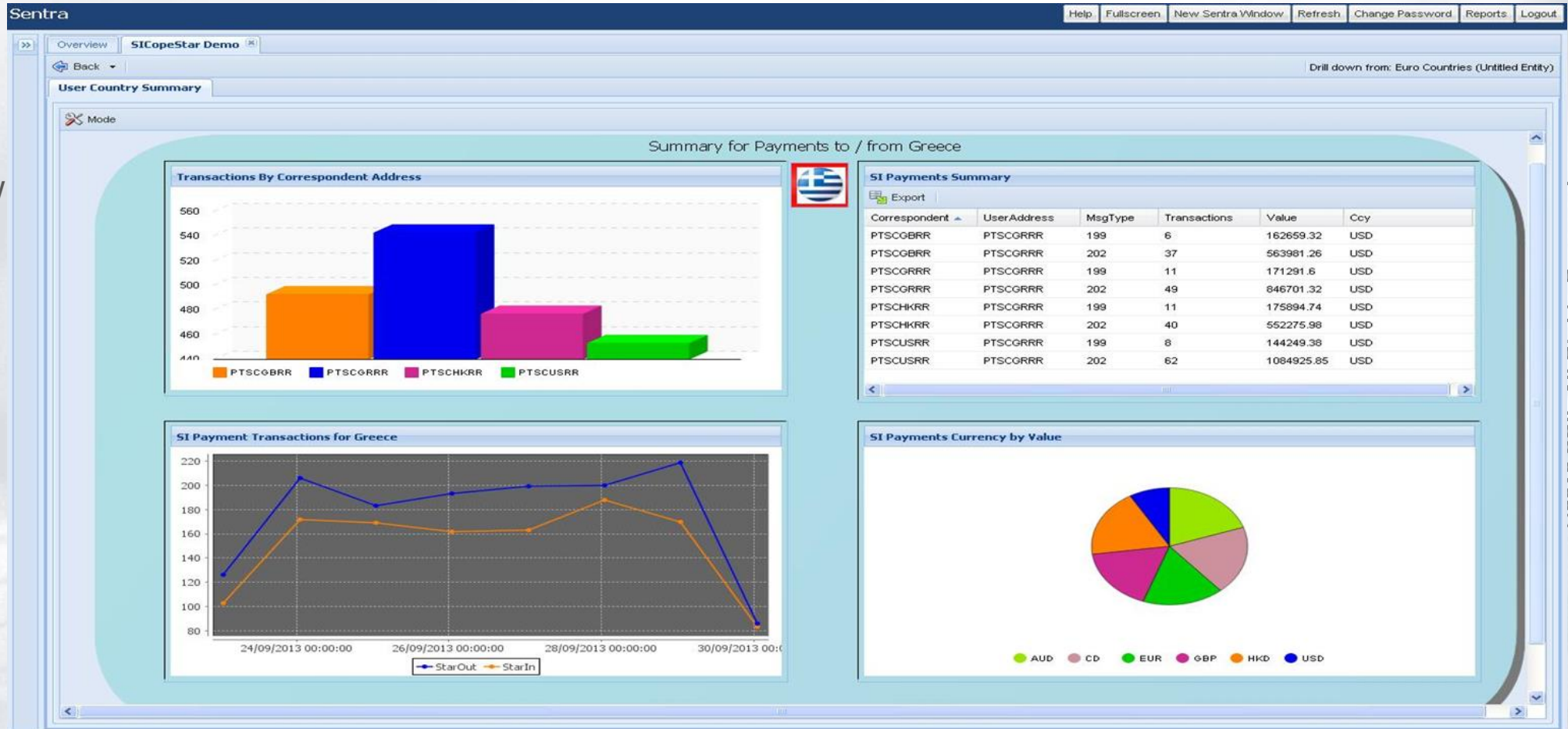
Viewing Transaction by Country

- Drilldown to EU region to view incoming and outgoing transactions by country.
- Primary EU countries are provided at the top of the view.
- Row-level security can be configured, e.g. so that regional departments only see data relevant to their country + region



Control Dashboard

Drilldown to individual country to view more detailed transaction data.



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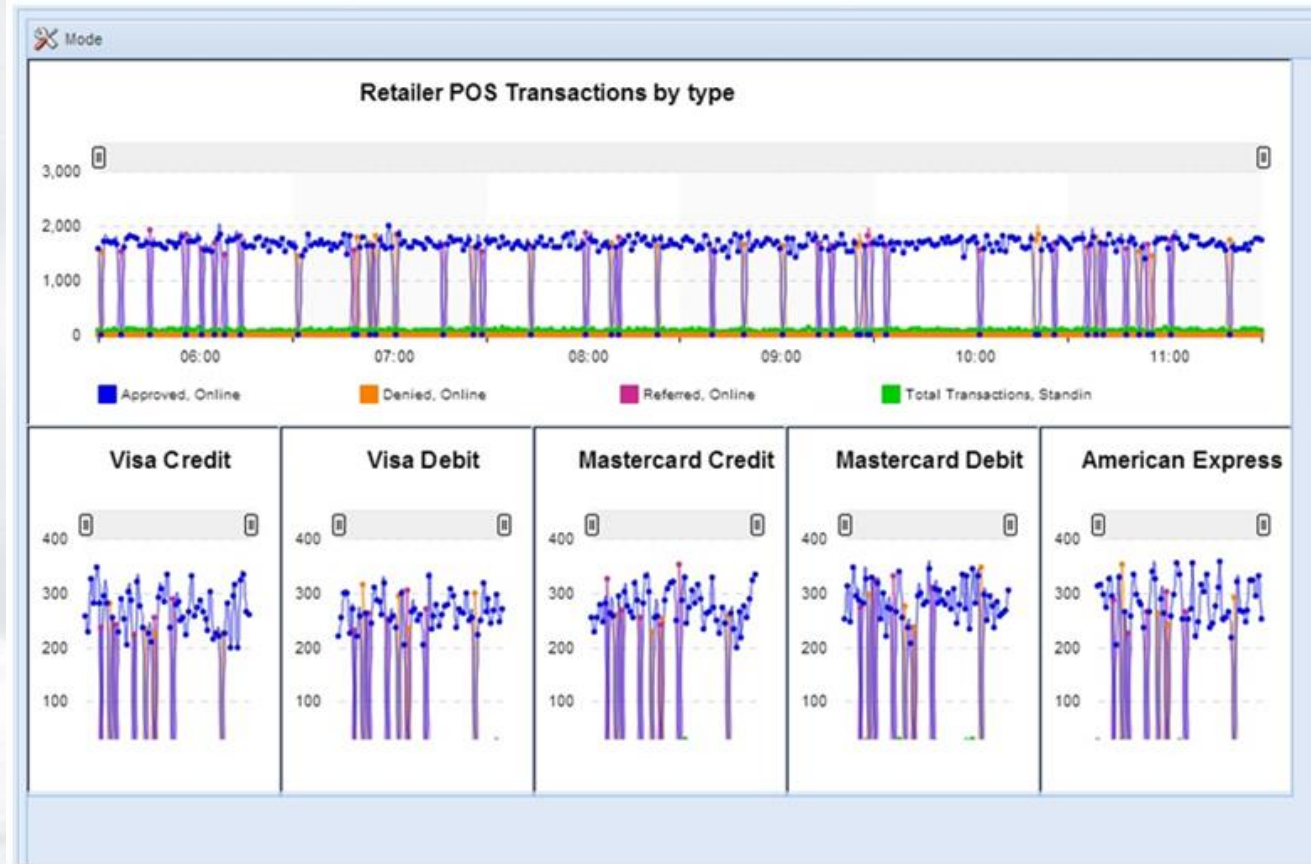
Financial System Monitoring



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Transaction Types in Data Analytics



The Future of Security

- Security goes hand in hand with all internet transactions
- As transactional information evolves into new channels, innovative security techniques are created
- The distinction between physical and online interactions becoming less
- As these new transactional channels re created, security will need to keep up
- Big Data Algorithms will use more Machine Learning and AI to detect fraudulent behavior



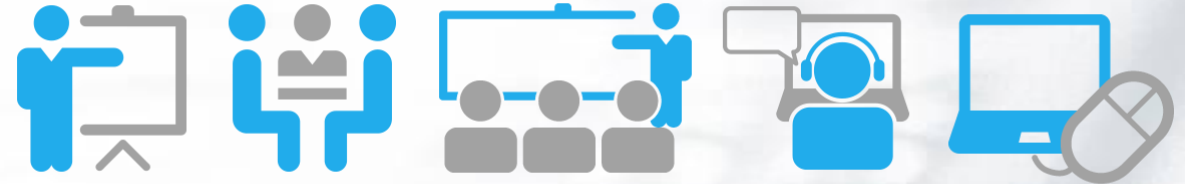


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ABOUT SCIL/Secure Payments Academy

- Full sales, marketing and technical consultancy and software solutions provider
- Specialist expertise in:
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 - EMV credit/debit smart card solutions
 - Mobile payments and enterprise security
- Services:
 - Payments Training workshops
 - Consultancy
 - Business requirements studies
 - Marketing, sales and business development



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Presenter

Mansour A. Karimzadeh

- Brings nearly 25 years of experience and leadership - including implementation of smart card based payment and transaction processing systems in the financial industry.
- Implementation of many large secure card and payment processing projects worldwide specializing in EMV cards and systems - including projects in the UK, Canada, USA, Latin America, Middle East and Australia.
- Served as Board member of Global Platform.
- Served as Board Member of the EMV Migration Forum's (now US Payments Forum - USPF) Steering Committee. USPF is tasked with harmonizing and promoting the rollout of EMV in the U.S. Currently Co-Chair of its Communications & Educations Committee.
- Previously served as VP of Operations and Director of EMV and Smart Cards Unit at ACI Worldwide.



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